



**Brown's Industrial Sales**

Highway 16 W & Range Road 20

P.O. Box 21092 Lloyd Mall

Lloydminster, AB T9V 2S1

780-875-2339 • Fax: 780-875-0262

**PLEASE REMIT TO:**

63214 Highway 892 • P.O. Box 1267

Cold Lake, AB T9M 1P3

780-826-2399 • Fax: 780-826-2390

**Ship To:** IN STORE PICKUP

**Invoice To:** 51-046

Branch		
LLOYDMINSTER		*REPRINT*
Date	Time	Page
04/05/26	07:04:08 (B)	01
Account No	Phone No	Inv No
INT02		W02995
Ship Via	Purchase Order	
ORIG WO: W02867		
Tax Exempt ID No.		
	Salesperson	
	115	

**SERVICE INVOICE**

STK#/FLEET#		HRS	PIN/EIN	WARRANTY DATE	HRS
002009	51-046 ST31 SERIES	2613	WNCS0506VPUM01592	12/31/23	2000 sw
51-046	ST31			12/31/25	4000 EW

This order was created from order: W02867

SEGMENT# 1 C KUC01 NA 04/07/26 03/05/26

BOLTS MISSING ON LOADER ARM SAFETY

COMPLAINT:

BOLTS MISSING ON LOADER ARM SAFETY

CAUSE:

STUDS ARE BROKEN OFF IN ARM

CORRECTION:

C.D 03/06/26

- INSPECT MISSING SAFTEY SUPPORT MOUNTS

PARTS ORDERED:

1. STUDS X2

2. CLAMPS X2

3. DAMPENERS X2

-DRILLED OUT BROKEN STUD

-INSTALLED HELICOIL AND NEW STUD INTO LOADER ARM

-WELDED NUT AND REMOVED OTHER BROKEN STUD CLEAN THREADS AND

INSTALLED NEW STUD INTO LOADER ARM

-ATTACHED SAFETY BAR

ADDITIONAL DESCRIPTION:

LOADER LOCKOUT BAR MOUNT BROKEN

WASHED MACHINE

1000340306	HANDLE CLAMP	RETAIL	1602.00	
		2 T	11.70	23.40
1000340307	DAMPER LASD	RETAIL	1.34	
		2 T	.98	1.96
1000340320	O-RING SIZE -12	RETAIL	.29	
		2 T	.17	.34

CONTINUED ON PAGE 02

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Authorized By



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51-046 ST31			12/31/25	4000 EW
1000343276	DIN6927-M16-10-	RETAIL	2.50	
		2 T	1.46	2.92
1000343313	STUD 3/8 X 2 1/	RETAIL	12.54	
		2 T	9.14	18.28
1000343382	BOLT M12 X 12 S	RETAIL	4.93	
		1 T	2.84	2.84
		PARTS		49.74
		LABOR		567.00
50210502		SEGMENT TOTAL==>		616.74

SEGMENT# 2 C DOC01 NA 04/07/26 03/05/26

VERIFY OPERATION OF DOOR SAFETY SWITCH

COMPLAINT:

VERIFY OPERATION OF DOOR SAFETY SWITCH

CAUSE:

NOTHING WRONG

CORRECTION:

C.D 03/06/26

- WENT TO NEWER MACHINE AND OPENED DOOR TO SEE WHEN TRIPS

DOOR SENSOR

- COMPARED TO MACHINE WORKING ON (GOOD)

SENSOR INSPECTED AT 2613 HRS ON MACHINE

ADDITIONAL DESCRIPTION:

DOOR SENSOR

	LABOR	27.00
50210502	SEGMENT TOTAL==>	27.00

SEGMENT# 3 C DOC01 NA 04/07/26 03/06/26

DAMAGED BLOCK HEATER CORD .50 HRS

COMPLAINT:

CONTINUED ON PAGE 03

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51-046	ST31			12/31/25	4000 EW

DAMAGED BLOCK HEATER CORD

CAUSE:

OPERATORS

CORRECTION:

C.D 03/06/26

- CONFIRM GROUND PIN IS BROKEN OFF ON CORD END
- REMOVE AND REPLACE BLOCK HEATER CORD END

REPLACED AT 2613 HRS ON UNIT

ADDITIONAL DESCRIPTION:

CORD END REPLACEMENT

8957-34	MALE PLUG EX CO	RETAIL	10.08	
		1 T	5.60	5.60
		PARTS		5.60
		LABOR		90.00
50210502		SEGMENT TOTAL==>		95.60

SEGMENT# 4 C DOC01 NA 04/07/26 03/06/26

BURNT OUT HEADLIGHT

COMPLAINT:

BURNT OUT HEADLIGHT

CAUSE:

BURN'T POWER WIRE IN HEADLIGHT ( LOOSE CONNECTION )

CORRECTION:

C.D 03/09/26

- REMOVE HEADLIGHT ASSEMBLY
- REMOVE H3 12V BULB
- FOUND POWER WIRE TO BULB IS LOOSE AND MELTED
- CUT OUT MELTED WIRE
- INSTALLED NEW PLUG END
- AFTER THAT TAPPED ON ASSEMBLY AND BULB GO OUT

CONTINUED ON PAGE 04

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51-046	ST31			12/31/25	4000 EW
- REPLACED BULB H3 12V AND TAPPED ON ASSEMBLY AGAIN DOESNT GO OUT NOW					
- REINSTALLED HEADLIGHT ASSEMBLY					
HEADLIGHT REPLACED AT 2613 HRS ON MACHINE					
<u>ADDITIONAL DESCRIPTION:</u>					
RIGHT HEADLIGHT ISSUES					
1157	BULBS	RETAIL	.69		
		1 T	.53		.53
940301-14485	PIGTAIL (TUBE O	RETAIL	117.96		
		1 T	77.03		77.03
		PARTS			77.56
		LABOR			153.00
50210502		SEGMENT TOTAL==>			230.56

SEGMENT# 5 C DOC01 NA 04/07/26 03/05/26

MACHINE SHUTS DOWN AFTER IDLING FOR 1.5 HOURS

COMPLAINT:

MACHINE SHUTS DOWN AFTER IDLING FOR 1.5 HOURS

CAUSE:

MACHINES ARE PRONE TO THROW OIL OUT EXHAUST IF EXCESSIVE IDLED

CORRECTION:

C.D 03/06/26

- MACHINES ARE NOT TO BE IDLED LONGER THEN 1.5HRS ANYWAY
- MACHINE IS SET TO SHUTDOWN AUTOMATICCLLY IF IDLED LONGER THEN 1.5 HRS
- WILL NOT CHANGE THE SETTING

ADDITIONAL DESCRIPTION:

IDLE SHUT DOWN COUNTER

LABOR 21.60

CONTINUED ON PAGE 05

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51-046	ST31			12/31/25	4000 EW
	50210502			SEGMENT TOTAL==>	21.60

SEGMENT# 6 C DOC01 NA 04/07/26 03/06/26

WINDSHIELD WIPER SPRAYER HAS LOW PRESSURE

COMPLAINT:

WINDSHIELD WIPER SPRAYER HAS LOW PRESSURE

CORRECTION:

NO PROBLEM FOUND

	LABOR	16.20
50210502	SEGMENT TOTAL==>	16.20

SEGMENT# 7 C KUC01 NA 04/07/26 03/06/26

WIPER ARM STARTS WORKING OFF TO THE SIDE WHEN USED 2.00 HRS

COMPLAINT:

WIPER ARM STARTS WORKING OFF TO THE SIDE WHEN USED

CAUSE:

DAMAGED MOTOR

CORRECTION:

C.D 03/06/26

- INSPECTED ISSUE WITH WIPER
- FOUND THE WIPER JUST KEEPS GOING AFTER STOP
- CONFIRMED WASNT LOOSE ON STUD
- ORDERED PARTS AS LISTED BELOW

1. WIPER MOTOR
2. WIPER ARM ( BENT )
3. NEW WIPER BLADE

REMOVED DOOR TO TAKE OFF WIPER MOTOR

REPLACED WIPER AND WIPER ARM

INSTALLED NEW WIPER MOTOR

ADDITIONAL DESCRIPTION:

CONTINUED ON PAGE 06

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51-046 ST31			12/31/25	4000 EW
WIPER MOTOR				
WIPER ARMS (BENT)				
NEW WIPER BLADE				
1000340293		ASSY WIPER ARM	RETAIL 74.84	
			1 T 42.32	42.32
1000340294		WIPER BLADE	RETAIL 22.59	
			1 T 15.02	15.02
1000474036		WIPER MOTOR	RETAIL 400.83	
			1 T 244.91	244.91
			PARTS 302.25	
			LABOR 360.00	
50210502		SEGMENT TOTAL==>		662.25

SEGMENT# 8 C KUC01 NA 04/07/26 03/05/26 4.00 HRS

COMPLAINT:  
HYDRAULIC LEAK

CAUSE:  
OLD LINES CRACKED

CORRECTION:  
C.D 03/06/26  
- INSPECTED HYDRAULIC LEAK ON UNIT  
- FOUND 3 LINES NEED REPLACED  
- FOUND RIGHT BUCKET TILT CYLINDER ROD SEALS LEAKING

PARTS ORDERED:  
1. CYLINDER SEAL KIT  
2. BOB-TACH LOCK LINES  
3. TILT CYLINDER LINE  
- REPLACED HOSES  
- TOPPED UP HYDRAULIC OIL

CONTINUED ON PAGE 07

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002009 51-046 ST31 SERIES	2613	WNCS0506VPUM01592	12/31/23	2000 sw
51-046 ST31			12/31/25	4000 EW
- CYLINDER PACKING ON ORDER INSTALL NEW SEAL KIT INTO RIGHT TILT CYLINDER TOPPED UP HYDRAULIC OIL RAN, CHECKED FOR LEAKS - OK				
HOSE BUILD	CUSTOM HOSE	RETAIL	113.54	
		1 T	78.62	78.62
KLHF1280	AW32 HYD PAIL	RETAIL	133.76	
		1 T	103.08	103.08
1000340320	O-RING SIZE -12	RETAIL	.29	
		2 T	.14	.28
1000365410	SEAL KIT	RETAIL	129.24	
		1 T	80.64	80.64
		PARTS		262.62
		LABOR		720.00
50210502		SEGMENT TOTAL==>		982.62

SEGMENT# 9 C KUC01 DELETED 04/07/26 03/06/26

WATER PUMP REPLACEMENT

COMPLAINT:

COOLANT LEAK

CAUSE:

BEARINGS IN WATER PUMP ARE ON WAY OUT

CORRECTION:

C.D 03/06/26

- FOUND THE WATER PUMP BEARINGS HAVE EXCESSIVE PLAY

ORDERED PARTS:

1. WATER PUMP

2. GASKET

-DRAINED COOLANT

-REMOVED AND REPLACED WATER PUMP

CONTINUED ON PAGE 08

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51-046 ST31			12/31/25	4000 EW
- FILLED BACK UP WITH COOLANT				
- RAN AND CHECKED FOR LEAKS, OK				
<u>ADDITIONAL DESCRIPTION:</u>				
WATER PUMP REPLACEMENT				
KLCH9350	50/50 COOLANT	RETAIL	15.43	
		2 T	11.87	23.74
500204-00723	COOLANT; READY M	RETAIL	23.80	
		5 T	17.92	89.60
5200016469	PUMP-WATER	RETAIL	645.75	
		1 T	419.74	419.74
5200016470	GASKET-WATER PU	RETAIL	28.18	
		1 T	15.07	15.07
		PARTS		548.15
		LABOR		540.00
50210502		SEGMENT TOTAL==>		1088.15

SEGMENT#10 C KUC01 N/A 04/07/26 04/01/26  
 SERVICE UNIT 2.00 HRS

COMPLAINT:  
 CONFIRM HRS AND SERVICE AS NEEDED

CORRECTION:  
 CHANGED ENGINE OIL  
 CHANGED ENGINE OIL FILTER  
 CHANGED AIR FILTERS  
 CHANGED FUEL FILTERS  
 PICK UP FILTER HAD METAL IN THE SCREEN  
 CUT OPEN MAIN FUEL FILTER, NO METAL FOUND IN FILTER

ED0021750010-S	OIL FILTER CART	RETAIL	41.59	
		1 T	31.87	31.87
KLHD2595	KL 0W40 BULK	RETAIL	10.64	

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51-046	ST31			12/31/25	4000 EW
			10 T	8.18	81.80
	OW40 FULL SYNTHETIC ENGINE OIL SOLD BY THE LITER				
1000337856		FUEL FILTER	RETAIL	159.00	
			1 T	89.38	89.38
1000370137		FILTER-AIR -2ND	RETAIL	90.33	
			1 T	51.61	51.61
1000370138		FILTER, FUEL PU	RETAIL	45.19	
			1 T	21.94	21.94
5200006730		ELEMENT-AIR CLE	RETAIL	92.78	
			1 T	44.64	44.64
				PARTS	321.24
				LABOR	360.00
	50210502		SEGMENT TOTAL==>		681.24

SEGMENT#11 C KUC01 DELETED 04/07/26 04/07/26

MISSING CAB HOLD DOWN NUTS

COMPLAINT:

MISSING CAB HOLD DOWN BOLTS

CORRECTION:

WHEN WORK WAS COMPLETED ON THE MACHINE, TECHNICIAN FORGOT TO SECURE CAB DOWN IN THE CLOSED POSITION WITH HOLD DOWN NUTS.

IN THE MORNING MACHINE WAS TAKEN BY THE WRONG CREW AND MADE IT'S WAY NORTH OF MAIDSTONE TO JOB SITE. DURING TRAVEL THE CAB BLEW OPEN (NO DAMAGE DONE). TECHNICIAN WAS SEND TO LOCATION WITH HOLD DOWN NUTS AND SECURED CAB.

	LABOR	105.70
50210502	SEGMENT TOTAL==>	105.70

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51-046	ST31			12/31/25	4000 EW

***** WORK ORDER TOTALS *****		
	INTERNAL	CUSTOMER
PARTS	1567.16	
LABOR	2960.50	
SHOP SUPPLIES	50.00	
<b>INTERNAL TOTAL</b>	<b>4577.66</b>	

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