



Highway 16 W & Range Road 20  
 P.O. Box 21092 Lloyd Mall  
 Lloydminster, AB T9V 2S1  
 780-875-2339 • Fax: 780-875-0262

**Brown's Industrial Sales**

**PLEASE REMIT TO:**

63214 Highway 892 • P.O. Box 1267  
 Cold Lake, AB T9M 1P3  
 780-826-2399 • Fax: 780-826-2390

Ship To: Same as Below

Invoice To: 10-107

Branch		
COLD LAKE		*REPRINT*
Date	Time	Page
04/26/23	06:55:31 (B)	01
Account No	Phone No	Inv No
INT01		W10717
Ship Via	Purchase Order	
Tax Exempt ID No.		
		Salesperson
		102

**SERVICE INVOICE**

STK#/FLEET#		HRS	PIN/EIN	WARRANTY DATE	HRS
002063	10-107 Chevrolet C		X 1GBE5C3286F427989		
10-107	C5500	139207			

SEGMENT# 1 C WER01 N/A 04/17/23 04/17/23

Transmission Issues

COMPLAINT:

There is no high gear in the transmission??

CORRECTION:

GW April 17/23

Discuss transmission shifting issues with Chase. ( Unit operator )

Test drive unit to confirm details.

Scan unit to try to see what is going on.

No codes.

Found transmission control module commanding a fourth gear shift when in drive.

Transmission up-shifts to fourth .

Check if the trans was a five or six speed. Confirmed five speed.

Command sixth gear shift while driving unit, trans goes to neutral.

Reset computer, try a fifth gear command with scan tool while driving unit, transmission shifts into fifth and TCM indicates a fifth gear command.

Stopped and re tried up shifts through fifth gear several times.

Unit works as it should.

Suspect sticking valve body or malfunctioning park / neutral switch.

Tried to talk to supplier to register the issue but was unable to connect. I did leave a detailed message for him.

He did reply to me message.

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**TERMS AND CONDITIONS**

I request the above work to be done and the above materials to be supplied and installed on the following conditions.

I promise to pay the amount due upon completion of the work. I acknowledge the lien of the operator for the value of the work and materials supplied. I authorize you, your agents, or independent contractors to drive my vehicle for the purpose of inspection and repairs. I authorize you to subcontract work as necessary, including releasing the vehicle or parts thereof to third parties. I will be responsible for any and all charges that any third party warranty company fails to pay for.

X

Authorized By



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002063	10-107 Chevrolet C		X 1GBE5C3286F427989		
10-107	C5500	139207			
	50210501			LABOR	560.00
				SEGMENT TOTAL==>	560.00

***** WORK ORDER TOTALS *****		
	INTERNAL	CUSTOMER
LABOR	560.00	
SHOP SUPPLIES	28.00	
INTERNAL TOTAL	588.00	

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