

Finning (Canada), a division of Finning International Inc.

10910 - 170 STREET
 EDMONTON, AB T5S 1H6
 (780) 483-1122
 (780) 443-7995 FAX

PAYER CA-0015429
 COUNTRY STYLE MEATS LTD O/A
 TERRACE AGGREGATES
 1 52561 RANGE ROAD 214
 ARDROSSAN AB T8E 2H4



CUSTOMER LOCATION CA-0015429
 COUNTRY STYLE MEATS LTD O/A
 1 52561 RANGE ROAD 214
 ARDROSSAN AB T8E 2H4

Date 05/08/20
Invoice Number
Invoice Total \$7,559.23
Payment Terms NET 30 DAYS

Due Date 04/09/20
Currency CANADIAN DOLLAR
Customer Tax Exemption No.
Customer Reference No. PO#
Order Date 13/07/20
Order Number 0060699527
Finning Contact LOGAN LAWRENCE/LISA MORRISON
Customer Contact TERRY SYMBORSKI 780-719-8383
Customer Commitment Date 00/00/00
Actual Completion Date 24/07/20

Make CAT
Model D8R II
Serial Number 6YZ00511
Unit Number DZ08-6YZ00511
Meter Reading 18960.00
 (13/07/20)

Line No.	Qty	Item No.	Description	U/M	Sales Price
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10		D8R II	COOLANT HOSE/LN TRBLSHOOT IN FIELD		
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FINNING WO#1952284

LOCATION: TWP RD 564 & R.R. 213A

COMPLAINT:
 INSPECT AND REPAIR FOR COOLANT LEAK @ FRONT OF ENGINE

CORRECTION:
 JUL 13 - Logan Lawrence - (9.5hrs + 2.0hrs travel)
 830-930--Travel to Site. by shell Scotford
 930-1500--Customer was filling the coolant tank with water upon arrival as it was low
 -Found the water pouring out at bottom of the core
 -Order parts to green cart rush, Supervisor to deliver parts
 -Attempt to start machine but would just crank(No codes as per display) No sign of engine firing
 -Attempt to drain coolant at drain but pipe plug is damaged and appears to have been welded to attempt to remove previously

PAYMENT ADDRESS CHANGE NOTIFICATION: PLEASE REMIT TO P.O. BOX 2405, EDMONTON, AB T5J 2S1.

GST/HST Registration Number: 101801561 RT0001



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			-Disconnect hoses between rad cores -Remove mount bolts -Remove rad cores -Coolant remaining in bottom tank is milky from oil contamination -Suck out tank, clean surfaces -Clean tank -Find crack on left side of machine on tank(attached picture) and around mount bolt on right side of machine -Advised customer that would be good time change out damaged tank as it might cause more leaks from movement at tank -Customer wanted to continue with repair -Clean core mounts -Install new seals and cores using rubber lubricant -Connect hoses on top of rad core -Tighten mount bolts -Customer filled coolant with their own supplied coolant 1500-1900--Customer had Gen set at machine running two battery chargers -Attempt to start machine but again no sign of firing would slowly crank -Attempt to connect ET, no power to comm adapter -Customer found blown fuse early, he replaced it. Fuse is for horn circuit, fuse keeps popping -Appears no fuel at cylinders to fire -Fuel hand priming pump builds pressure -Check Eng ECM power. 25V at battery and key switch power. using spoons -Unable to get ground wire to check continuity with spoon -Remove plug and confirm good ground wire -Try to start machine, numerous codes for monitor, Engine and XMSN -Top plug at Engine ECM is tie wrapped in, Broken bolt that secures plug -Clean connection and secure as best possible with zip tie again. -Codes still remain		

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			-Remove fuse panel and breaker panel to check for wire failure for Comm adapter power -No sign of failure and power coming out of fuse -Check at first connection out of fuse panel. power going in to connection -Clean up tools as storm was starting 1900-2000--Travel to D18 JUL 14 - Logan Lawrence - (10.0hrs + 2.0hrs travel) 600-700--Travel to site 700-1700--T/S no power to Data connector -Remove batteries to check connector and wire harness, Connection and harness good -Remove cab panels to access data connector wires -Find splice at power wire on data connector -Wire splice goes to Ultra air ride seat, Disconnect seat and install new fuse, fuse did not pop -Connect Comm adapter and had power -Advise customer seat wire must be shorted in seat base -Connect ET and take PSR -No active codes that would cause no start -Repair battery cable to alternator that was grounded out to p clip -Connect 3 battery chargers to charge batteries -Machine had slow cranking speed -After charging for almost an hour managed to get machine started -Had warning for no coolant flow -Walk machine out of pit, Engine temp was 215 Deg F -Tube from engine to rad was not heating up could grab with bare hand -Order parts and customer went to pick up at will call -Attempt to drain coolant, drain pipe plug damaged, had to drill hole through plug to drain coolant -Remove hose from expansion tank to pump and drain in pail, coolant came out smelling like diesel and lots of black oil -Remove oil flow sensor and thermostat housing -Clean housings		

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SERVICE INVOICE PROFORMA
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Line No.	Qty	Item No.	Description	U/M	Sales Price
-Attempt to inspect pump with inspection camera, unable to determine any damage -Customer arrived with parts, -Install new thermostat and flow switch -Fill with coolant, advised customer we should change coolant as it smells like diesel(injector sleeves possible failure) and show signs of oil -Customer said he would change coolant at later date -Test machine, Coolant flow warning in at low idle -At high idle warning goes off -After machine gets warm, warning stays off -Clean up tools 1700-1800--Travel to D17 JUL 15 Logan Lawrence (1.0hrs) 730-830--Service report, parts credits					
	9.00	6I2431	SEAL	PC	990.09
	1.00	4861525	LUBRICANT	PC	36.50
	20.00	1P4278	CLAMP	PC	42.60
	1.00	2485513	REGULATOR-TE	PC	100.29
	1.00	1346054	SWITCH GP	PC	304.10
	1.00	1605723	GASKET	PC	7.35
	1.00	1090077	SEAL O RING	PC	21.53
	1.00	3S9643	SEAL	PC	28.24
	1.00	1250434	SEAL	PC	35.35
	1.00	4N3841	GASKET	PC	4.05
	1.00	7C0307	GASKET	PC	2.45
	1.00	1090076	SEAL O RING	PC	17.14
	1.00	4N1156	GASKET	PC	3.45
	4.00	1380-035- -ACZ-001	JOURNEYMAN TRAVEL	EA	934.00
	1.00	2H1193	FERRULE	PC	1.63
	1.00	CORECHGCATMCO	CORE CHARGE CAT MCO		804.15

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	20.50	1380-035- -ACZ-001	JOURNEYMAN FIELD	EA	4,670.50
	1.00-	CORECHGCATMCO	CORE CHARGE CAT MCO		-804.15
			Labor		5,604.50
			Material		1,594.77
			Service Total		7,199.27
			Order total		7,199.27
			GST		359.96
			Invoice Total		\$7,559.23

Thank you for your business.

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CUSTOMER: COUNTRY STYLE MEATS LTD O/A

Per: _____(sign)
Name: _____(print)
Title: _____
Date: _____

Per: _____(sign)
Name: _____(print)
Title: _____
Date: _____

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1. ENTIRE AGREEMENT

The Customer acknowledges and agrees that these terms and conditions together with the particulars on the face hereof and the warranty set out below constitute the entire agreement between the parties and that there are no representations, warranties, terms or conditions other than as stated herein. No agreement collateral hereto shall have any effect unless in writing and signed by an authorized officer on behalf of Finning. This Order may not be modified except by instrument in writing executed by appropriate officers of Finning and the Purchaser. If the Purchaser shall issue a purchase order or other document in respect of its obligations to pay any sum set forth herein, the terms and conditions of that purchase order or other document shall not supersede, be or be deemed to be an amendment to or variation of the terms and conditions set forth herein notwithstanding that such purchase order or other document or an acknowledgement copy thereof is executed on behalf of Finning to facilitate payment of its charges hereunder, to the intent that in the event of any conflict or inconsistency whatsoever between the terms and conditions of that purchase order or other document, the terms and conditions of this Order and the terms and conditions of this Order shall govern, regardless of which document was first executed.

2. PAYMENT In the absence of special arrangements for credit being agreed to in writing by Finning and the Customer in advance or specified on the face hereof, terms of payment shall be net cash by the 15th day of the month following the statement date regardless of the time of payment of any insurance or other claim which the Customer may have or expect to have. If the Customer fails to comply with any terms requested or imposed by Finning as a condition to the granting of credit, the full balance owing under this Agreement (including accrued interest thereon) shall be payable by the Customer forthwith on demand by Finning.

3. OVERDUE AMOUNTS

A service charge of 18% per annum, calculated and payable monthly, will be charged by Finning on all overdue amounts calculated from the payment due date until payment has been received by Finning in full. Finning shall have the right to change the interest rate set out above immediately upon written notice to the Customer.

4. RE-USE OF PARTS

Parts comprising components or equipment repaired hereunder will be inspected by Finning and measured against parts re-usability standards and guidelines developed by the equipment or component manufacturer or by Finning. If such parts meet or exceed such standards and guidelines in Finning's sole discretion, such parts will be repaired or replaced as Finning may elect, at Finning's regular billing rates and prices therefor. In the event Finning elects to replace such parts, Finning shall replace such parts with either new parts or exchange parts, if available, whichever the Customer elects, or failing such election as determined by Finning.

All parts replaced during the course of work will be provided to the Customer for inspection upon completion of the work. The Customer shall have the right for a period of 30 days after completion of the work to request that Finning re-inspect and re-measure any of such parts provided that it can be identified to Finning's satisfaction to be a part replaced by Finning during performance of the work. If, upon re-inspection and re-measurement such part is found to meet or exceed the above mentioned re-usability standards and guidelines, Finning will credit the Customer's account for the amount charged to the Customer for the new part or exchange part installed in the component or equipment in place of such part.

5. DELAYS Finning will endeavour to perform the work within the time requested by the Customer however, except as specifically provided in the On Time Job Completion Guarantee set forth herein, Finning shall under no circumstances incur any liability whatsoever for loss of profits, income, or use of parts, components or equipment whether or not caused or contributed to by delay or failure to repair or return parts, components, or equipment by the requested completion date whether or not such delay or failure is due to causes within the control of Finning and whether or not those causes were in existence or known to Finning as of the date hereof.

6. LIMITATION OF FINNING'S LIABILITY

Finning, its employees, agents and contractors shall not under any circumstances be liable for personal injuries (including death) to any person (including the Customer) or for any loss or damage to property or business either direct, indirect or consequential whether to parts, components or equipment or to any other property, caused or contributed to by the work performed hereunder or by the delivery, operation or possession of parts, components or the equipment whether or not caused or contributed to by the negligence or default of Finning. The limitation of Finning's liability contained in this paragraph 6 shall survive the expiration of this Agreement.

7. LIEN IN FINNING'S FAVOUR

Finning shall be entitled to a lien against the equipment for the value of the work performed and Finning shall, in addition to any rights available to it at law or in equity, or whether under the Repairer's Lien Act of British Columbia or any other Repairer's or Mechanic's lien legislation, have the right to repossess and sell the equipment by private or public sale or auction on such terms, in such manner and for such price as Finning may consider prudent, and to recover the costs (including costs on a solicitor and his own client basis) of repossession and / or sale in addition to any amounts owing for the work performed. Finning shall not be required to give notice of its intention to sell the equipment.

8. GOVERNING LAW

This agreement shall be governed by and construed in accordance with the laws of the Province or Territory in which the work is performed.

9. NOTICES

Any notice to be given by one party hereto to the other shall be in writing and be delivered personally or mailed by prepaid registered mail to the other party at the address shown on the face hereof and if mailed, such notice shall be deemed to have been received by the addressee on the day next following that on which it has been so mailed.

10. RESERVATION OF TITLE TO PARTS

Title to, property in and ownership of parts shall remain in Finning until all amounts due hereunder are paid in cash.

11. DELIVERY OF COPY / WAIVER

The Customer hereby acknowledges receiving a copy of this Agreement. The Customer waives all rights to receive from Finning a copy of any financing statement, financing change statement or verification statement filed at any time in respect of this Agreement.

12. TAXES

The Customer shall pay and discharge when due, all license fees, assessments, and all taxes including all sales, use, property, rental, excise, goods and services, and other taxes or duties (each of which is a "Tax") now or hereafter imposed by any federal, provincial, or local government or taxing authority upon the goods or services which are the subject matter of this Agreement (except income taxes payable by Finning). This customer obligation shall apply whether the Tax or Taxes are payable by, or billed or assessed to Finning, or the Customer, together with any penalties or interest in connection therewith. The Customer warrants the truth and accuracy of any statement in writing to Finning that the Equipment is not subject to, or is subject to any particular rate of Tax or Taxes. If Finning, either at the Customer's request or due to requirement of law or otherwise, pays any such Tax or any amount in excess of the amount which would have been payable based on the Customer's statement, the Customer shall forthwith reimburse Finning therefore. The amount of any such payment shall bear interest at the rate of 18% per annum.



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1. FINNING'S RESPONSIBILITY FOR SERVICE WARRANTY

Finning warrants the work performed on equipment by its personnel to be free from defects for 365 days or 4,000 hours of operation, whichever occurs first. Finning will administer the warranty offered by the manufacturer (in addition to this Finning Service Warranty) with respect to parts repaired by Finning ("Repaired Parts"), new and re-used parts, remanufactured parts, components, exchange components and workmanship under normal use and service for 365 days or 4,000 hours of operation, whichever occurs first. This coverage begins from the date of completion of the initial work on the equipment. The following exceptions to the foregoing coverage apply:

- On highway vehicles inclusive of engines and/or transmissions powering on-highway vehicles are covered for 365 days, 100,000 kilometers or 4,000 hours of operation.
- Commercial or industrial gas/diesel engine applications, industrial transmissions, marine, petroleum and electric power generating equipment are covered for 365 days or 4,000 hours of operation.
- Commercial gas engines powering gas compression equipment are covered for 365 days or 8,000 hours of operation

Subject to the provisions of this Service Warranty, Finning will repair or replace, as it may elect, Repaired Parts, re-used parts, new parts, remanufactured parts, components, exchange components. Finning will redo workmanship where, upon inspection by Finning, the part(s) or workmanship, as the case may be, is determined by Finning in its discretion to be defective. Repairs will be performed to return the equipment to its pre-failure state (less normal wear and tear). In the case of an exchange component failure, the terms and conditions of Finning's Exchange Component Warranty shall apply. Such repair, replacement or redo includes servicemen's travelling expenses (such as meals and accommodation), travel time or transportation charges up to a maximum of \$1000.00. Amounts in excess of \$1000.00 for traveling expenses, travel time or transportation charges must be paid by the customer. Such repair also includes labour, replacement parts (where parts are covered by the manufacturer's warranty), and tools. Where required, as a result of a warrantable failure, parts and labour required for maintenance service such as engine tune-up, supplies and consumables such as oil, grease, fuel or filters are also covered.

2. ON TIME JOB COMPLETION GUARANTEE

Finning will agree to and supply a guaranteed completion date acceptable to Finning and the customer. If work is not completed by that date, Finning will pay by cheque or issue a credit to the customer's account, as determined by Finning, a sum equal to:

Cost of Repair	Amount Payable by Finning
\$0 - \$20K	4% of the cost of the repair per day late
\$20001K - \$50K	3% of the cost of the repair per day late
\$50001K - \$100K	2% of the cost of the repair per day late
\$100001K +	\$2000 per day late

It is provided however that under no circumstances will the amount payable by Finning under this On-Time Job Completion Guarantee exceed 20% of the repair cost. Under this On-Time Job Completion Guarantee, the first day that Finning is deemed to be late commences at 12:01 A.M. on the day following the day that Finning agreed to complete its work. Finning reserves the right to offset any amount payable by Finning under this Service Warranty against amounts owed or owing to Finning or any of its affiliates or subsidiaries by the customer pursuant to any contract or other legal relationship between the customer and Finning.

3. LIMIT OF FINNING'S RESPONSIBILITY WITH RESPECT TO SERVICE WARRANTY

(a) Warranty work will be completed by Finning during the regular working hours of Finning's service department. Warranty work may be completed outside regular working hours at the customer's request but the customer will pay the difference between Finning's overtime labour billing rates and its regular straight time labour billing rates notwithstanding any other provision hereof.

(b) Warranty work will be carried out at a time and location determined by Finning.

(c) It is a condition of this warranty that the customer properly maintain and operate the equipment to which this warranty applies and comply with all service requirements and recommendations of Finning or the manufacturer of the equipment (and intended uses prescribed by the manufacturer or Finning) including Finning scheduled oil sample service (SOS). The customer must notify Finning immediately of a warrantable failure or defect or that a suspected warrantable failure or defect exists, has occurred or is about to occur. Labour or parts furnished to perform repairs required as a result of improper or careless operating practices, failure to give timely notice of a failure or defect, lack of adequate operating maintenance (including daily maintenance), willful or accidental damage or normal wear and tear are not covered by this warranty and will be paid for by the customer at Finning's applicable labour billing rates and parts prices.

(d) Warranty claims will not be allowed unless Finning is notified at the time of failure and before the expiration of the service or parts warranty.

(e) The liability of Finning under this Service Warranty is limited to the repair or replacement of replaced parts (new, remanufactured or exchange), Repaired Parts, re-used parts and workmanship and to the provision of any amounts that may be specifically payable hereunder pursuant to section 2 hereof. Finning, its employees, agents and contractors shall not under any circumstances be liable for personal injuries (including death) to any person (including the customer) or for any loss or damage to property or business either direct, indirect or consequential whether to parts, components or the equipment or to any other property, caused or contributed to by a warrantable failure or defect, by any work performed by Finning, by the delivery, operation or possession of parts, components or the equipment by Finning or any other person, by defects in repaired parts, re-used parts or workmanship or comparable equipment provided hereunder, by any default or negligence of Finning, its employees, agents or contractors or by any other cause or reason whatsoever. In addition, in no case shall Finning be liable for loss of profits, special, consequential or indirect damages, loss of income or use of parts, components or the equipment or comparable equipment provided hereunder whether or not caused or contributed to by the negligence or default of Finning.

4. NO OTHER WARRANTIES

This Service Warranty is in lieu of all other warranties, either express, statutory or implied, arising from law or equity or any other source, including but not limited to any warranty of merchantability or fitness for a particular purpose.

5. TRANSFERABILITY

This Service Warranty is exclusive to the owner of the parts, components or the equipment at the time the work is performed and is not transferable to subsequent purchasers without the express written consent of Finning.

6. GEOGRAPHIC RESTRICTIONS

This Service Warranty applies only to parts, components and equipment repaired by Finning and located in Finning's Canadian dealership territory.