



Brown's Industrial Sales

Highway 16 W & Range Road 20

P.O. Box 21092 Lloyd Mall

Lloydminster, AB T9V 2S1

780-875-2339 • Fax: 780-875-0262

PLEASE REMIT TO:

63214 Highway 892 • P.O. Box 1267

Cold Lake, AB T9M 1P3

780-826-2399 • Fax: 780-826-2390

Ship To: SAME AS BELOW

Branch COLD LAKE		
Date 01/15/18	Time 13:32:48 (O)	Page 01
Account No INT01	Phone No	Inv No W04596
Ship Via	Purchase Order	
Tax Exempt ID No.		
		Salesperson 102

Invoice To: 10-088

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
R0000070	10-088	F150 4X4 C	X 1FTFW1EF8EFA79613	
10-088	F150	53714		
SEGMENT# 1 C SPI01 N/A 01/12/18 01/12/18				
Service Unit				
<u>COMPLAINT:</u>				
Service unit, fill out check sheet				
<u>CORRECTION:</u>				
J,S JAN 12/18 INSPECTED UNIT, SERVICED UNIT, FILLED OUT PRE TRIP BOOK FOR UNIT. TOPPED UP WASHER FLUID. PUT NEW STICKER IN WINDOW OF UNIT, RE SET OIL LIGHT.				
EHC10		ENVIRONMENT HAN	3 T .10	.30
EHC60		ENVIRONMENT HAN	1 T .60	.60
EHC75		ENVIRONMENT HAN	RETAIL .75	
			1 T .74	.74
FL500S		OIL FILTER	RETAIL 6.60	
			1 T 5.50	5.50
15-204		-40 W/W FLUID	RETAIL 3.42	
			1 T 2.85	2.85
		WINDSHIELD WASHER FLUID -40 C		
550023684		5W20 FORMULA	RETAIL 5.64	
			3 T 4.70	14.10
		FORMULA SAE 5W20 SYNTHETIC BLEND OIL		
		1 LITRE		
550045247		5W20 5 LI	RETAIL 28.50	
			1 T 23.75	23.75
			PARTS 47.84	47.84
			LABOR 128.75	128.75
	50210501		SEGMENT TOTAL==>	176.59

SEGMENT# 2 C MCL01 N/A 01/12/18 01/12/18
Repairs

CONTINUED ON PAGE 02

TERMS AND CONDITIONS

I request the above work to be done and the above materials to be supplied and installed on the following conditions.
I promise to pay the amount due upon completion of the work. I acknowledge the lien of the operator for the value of the work and materials supplied. I authorize you, your agents, or independent contractors to drive my vehicle for the purpose of inspection and repairs. I authorize you to subcontract work as necessary, including releasing the vehicle or parts thereof to third parties. I will be responsible for any and all charges that any third party warranty company fails to pay for.

X

Authorized By



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Ship Via	Purchase Order	
Tax Exempt ID No.		
		Salesperson 102

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
R0000070	10-088	F150 4X4 C	X 1FTFW1EF8EFA79613	
10-088	F150	53714		

COMPLAINT:

1) Replace thermostat, unit takes very long time to heat up

CORRECTION:

DM = Jan 12th/18 replaced thermostat

RT1227	THERMOSTAT	1 T	30.99	30.99
			PARTS	30.99
			LABOR	125.00
50210501		SEGMENT TOTAL==>		155.99

***** WORK ORDER TOTALS *****		
	INTERNAL	CUSTOMER
PARTS	78.83	
LABOR	253.75	
SHOP SUPPLIES	21.87	
INTERNAL TOTAL	354.45	

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X _____
 Authorized By



BROWN'S INSPECTION - LIGHT & MEDIUM DUTY

UNIT NUMBER	10R084	INSPECTION DATE	Jan 27/14
TECHNICIAN	J.S	CVIP EXPIRATION	N/A
ODOMETER/HOUR METER	53714	WORK ORDER	WO 4596
P = PASS		F = FAIL	N/A = NOT APPLICABLE

A LIGHTS	P	F	N/A
1 Park/Running Lights	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2 Brake/Signal Lights	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 Reflectors/Reflective Tape	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4 Fog Lights	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
5 Reverse Lights	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6 Work/Beacon Lights	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
7 Interior Lights	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B. UNDERHOOD	P	F	N/A
8 Engine Oil & Filter*	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9 Brake Fluid	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10 Power Steering Fluid	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11 Washer Fluid	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12 Coolant System & Filter	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13 Coolant Temp Rating	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14 Trans. Fluid & Filter	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15 Charging System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16 Battery & Cable Condition	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17 Diesel Exhaust Fluid	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
18 Drive Belt Condition	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19 Engine Air Filter	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

C OPERATIONAL CHECKS	P	F	N/A
20 Block Heater	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21 Webasto	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
22 Circulating Heater	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
23 Seat Adjustments & Belts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24 Windshield Line Of Site	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25 Malfunction Indicator Lamp(s)**	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
26 Positive Air Shutoff	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
27 Door Locks & Hood Latch	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28 Heater Performance	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
29 Air Conditioning Performance	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
30 Blower Settings (Blend & Mode)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
31 Wiper Blade Settings/Operation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
32 Side View Mirrors Glass & Heat	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
33 Rear View Mirror	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
34 Instrument Cluster Lighting	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
35 Horn	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
36 Steering Column Adjustment	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
37 2 Way & AM/FM Radio	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
38 4WD Function	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
39 Picker/Crane Function	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

D. BASIC CHECKS	P	F	N/A	TECH COMMENTS
40 Perform Road Test/Daily Checklist	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
41 Mud Flaps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
42 Safety Equipment***	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
43 Front Tire Pressures	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
44 Rear Tire Pressures	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	35 PSI 35 PSI 35 PSI 35 PSI
45 Spare Tire Pressure	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
46 Front Tires Thread Depths	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3.5 MM 11 MM 9 MM 10 MM
47 Rear Tires Thread Depths	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
48 Spare Tire Thread Depths	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
49 Lug Nut Indicators	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

E. SUSPENSION CHECKS	P	F	N/A	TECH COMMENTS
50 Front Shocks & Steering Shock	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
51 Front Control Arms & Springs	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
52 Ball Joints, Tie Rods, Etc.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
53 Stabilizer Links & Mounts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
54 C V Joints and Axles	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
55 Rear Shocks	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
56 Rear Leaf Springs	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

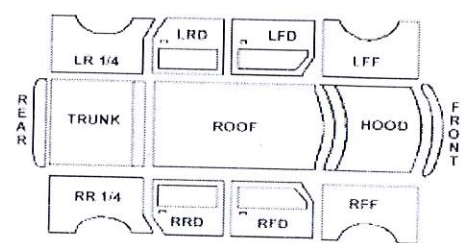
F. UNDER VEHICLE	P	F	N/A	TECH COMMENTS
57 Front Differential Fluid	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
58 Transfer Case Fluid	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
59 Rear Differential Fluid	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
60 Drive Shaft & U-joints	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
61 Grease Entire Vehicle	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
62 Trans & Driveline Support	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
63 Fuel/Oil Leaks	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

G. BRAKE INSPECTION	P	F	N/A	TECH COMMENTS
63 Front Brake Pads	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
64 Front Rotors	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	70 % 70 %
65 Front Brake Calipers & Hoses	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
66 Emergency Brake Function	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
67 Rear Brake Pads	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
68 Rear Rotors	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	60 % 60 %
69 Rear Brake Shoes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
70 Rear Brake Drums	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
71 Rear Brake Lines/Hoses	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
72 Rear Brake Calipers/Cylinder	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

H. AUX. EQUIPMENT	P	F	N/A	TECH COMMENTS
73 Tidy Tank - Filter/Leaks	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
74 F550 Fuel Cell - Filters/Leaks	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
75 5th Wheel Paint/Adjustment	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
76 F550 Fuel Cell-Nozzle Safety Chains	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

* Next Service Due Sticker - Apply To Top Left Hand Side of Windshield. 250 hr or 7500KM - Lubricate Hinges
 ** MIL Includes Check Engine Light, Stop Engine Light, Antilock Brakes, Diesel Exhaust Fluid, Tire Pressure Monitoring System, Any Other Dash Indicators and Their Functionality
 *** Safety Equipment: Whip Flag - With Or Without Light, First Aid Kit, Road Hazard Kit (Triangle), Placards, Fire Extinguisher, Insurance, Etc. Install Torque Tag If Required

TECHNICIAN COMMENTS/RECOMMENDATION
 changed oil and filter
 Tapped up washer fluid
 changed thermostat
 Crack across bottom of windshield.





1132682 Alberta Ltd.
 P.O. Box 1267 63214 Hwy 892
 Cold Lake AB T9M 1P3
 Phone: (780) 826-2399 Fax: (780) 826-2390
 e-mail: parts@brownsindustrial.ca
 www.brownsindustrial.ca

PAGE: 1
DATE: Dec 19 14
GST REG#: 86436 8576
PST REG#:
INVOICE
Parts 56052

SOLD TO:
 10-077
 10-077 Browns 2014 F350

SHIP TO:
 10-077 Browns 2014 F350

Cold Lake AB

Cold Lake AB

EMAIL:

CONTACT :

BUSINESS:

MOBILE :

FAX :

HOME:

ORDER DATE	SHIP TERMS	SHIP INSTRUCTIONS	PRIORITY	SHIP VIA
Dec 19 14				
ACCT#	SHIP CONTACT	SHIP PHONE	SHIP FAX	WRITTEN BY
10-077				rw
ORDER#	P.O.	TERMS	COMMENT	ROUTE
		Browns		

QTY	ITEM	DESCRIPTION	NET	EXT. PRICE
4	345010	Over The Counter Parts Sale. Picked up by Pete, 18 Dec, 14, PO 17794	361.07	1444.28
4	TDS	LT265/70R17 TOYO OC CT 121Q 10 PLY RBL TIRE DISPOSAL SURCHARGE	10.80	43.20
Payment Method: OnAccount=1561.85				
Thank you for your business.				

BILL TO:

PARTS:	1487.48
OTHER:	N/C
SUB-TOTAL:	1487.48
GST/HST:	74.37
PST:	N/C
TOTAL:	1561.85

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Thank You for you Patronage!!!! Signature: _____



DUCHARME MOTORS LTD.

10-077

Mon - Thurs: 7:30am - 3:30am
Friday: 7:30am - 6:00pm
Saturday: 7:30am - 5:00pm

5714 - 50 AVENUE
BONNYVILLE, AB T9N 2K8
PHONE: (780) 826-3278
FAX: (780) 826-7430
service@ducharmemotors.com
www.ducharmemotors.com



Promised: 09/26/2017 12:00:00 PM



Page 1

Tag #: 23

* Service Invoice Customer Copy *

SO #: 423893

Table with customer and vehicle details including Customer No (BRO10), Advisor (Steven M), Invoice Date (10/02/2017), License No, Odometer In/Out, Delivery Date, Stock No, Year, Make, Model, Vehicle ID No, Selling Dealer, SO Date, InServ Date, Location, Engine Size, and Fleet#.

Table with Request/Concern, Type, CSR#, and Amount columns. Includes request 1 for 'Check Engine' Light troubles with amount 4487.

Cause: INSPECT FOR CEL ON - ENGINE RUNS ROUGH, VERIFIED. SCAN FOR DTC'S - MULTIPLE CYLINDER MISFIRE CODES. CHECK FOR TSB'S OR SSM'S - NONE THAT APPLY. PERFORM PP TEST HD. HD1 - YES, HD2 - NO, HD3 - PERFORM RELATIVE COMPRESSION TEST - NO. CYL #5 20% LOW. PERFORM CYLINDER COMPRESSION TEST - CYL #5 20PSI, CYL #6 175PSI. CYL #5 WILL NOT IMPROVE WITH OIL IN CYLINDER. INSPECT CYLINDER WITH BORESCOPE - PISTON/CYL WALL OK. REMOVE VALVE COVER FOR INSPECTION - FOUND VALVE SPRING EXHAUST #5 BROKEN. CAMSHAFT AND ROCKER ARM OK, REQ'S VALVE SPRING FOR REPAIR - ORDERED

Correction: REPLACE VALVE SPRING AND KEEPERS, RE-INSTALL VALVE COVER, RUN ENGINE - OK. CLEAR DTC'S AND RESET KAM. Request Total 0.00

2 KM TECHNICIAN TO RECORD FINAL MILEAGE () FINAL KM: ENGINE HOURS



COMMENTS OR CONCERNS — PLEASE CONTACT (SERVICE MANAGER).

service@ducharme.com Request Total

0.00

TERMS

ALL CHARGES DUE UPON RECEIPT OF STATEMENT. NO REFUNDS OR EXCHANGE ON STOCKED PARTS AFTER 30 DAYS OR SPECIAL ORDERS. NO REFUNDS OR EXCHANGE ON ELECTRICAL ITEMS OR SPECIAL ORDERS. 20% HANDLING CHARGE ON ALL ACCEPTABLE RETURNS. NO REFUNDS WITHOUT THIS INVOICE.

ALL GENUINE PARTS & ACCESSORIES ARE WARRANTED FOR 12 MONTHS UNLIMITED KM'S (EXEMPTING MAINTENANCE AND WEAR AND TEAR ITEMS). INQUIRE FOR FURTHER DETAILS. INDEBTNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE 2% PER MONTH MAY BE CHARGED ON OVERDUE ACCOUNTS.

ASK US IF YOU WOULD LIKE INFORMATION ABOUT OUR PRIVACY POLICY, INCLUDING OUR SERVICE PROVIDERS AND THEIR DATA PROCESSING IN THE U.S., WHICH MAY BE ACCESSIBLE TO U.S. LAW ENFORCEMENT AND NATIONAL SECURITY AUTHORITIES. WE PROVIDE THIS PERSONAL AND TRANSACTION INFORMATION TO FORD MOTOR COMPANY OF CANADA, LIMITED TO ENABLE FORD TO ADMINISTER YOUR TRANSACTION, PROVIDE YOU WITH REQUESTED SERVICES, IMPROVE AUTOMOTIVE RELATED PRODUCTS AND SERVICES BY CONDUCTING CUSTOMER SURVEYS, AND PROVIDE YOU WITH MARKETING MATERIAL WHICH MAY BE OF INTEREST TO YOU, AS PERMITTED BY APPLICABLE LAWS. FOR THE FORD PRIVACY POLICY (WWW.FORD.CA) INCLUDING USE OF SERVICE PROVIDERS AND U.S. DATA STORAGE OR IF YOU DO NOT WANT TO RECEIVE MARKETING OR SURVEY MATERIALS FROM FORD PLEASE CALL 1-800-565-FORD (3673).



DUCHARME MOTORS LTD.

Mon - Thurs: 7:30am - 3:30am
Friday: 7:30am - 6:00pm
Saturday: 7:30am - 5:00pm

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BONNYVILLE, AB T9N 2K8
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FAX: (780) 826-7430
service@ducharmemotors.com
www.ducharmemotors.com



Promised: 09/26/2017 12:00:00 PM

Tag #: 23

* Service Invoice Customer Copy *

SO #: 423893

Table with customer and vehicle details including Customer No: BRO10, Advisor: Steven M, Invoice Date: 10/02/2017, License No, Odometer In/Out, Delivery Date, Stock No, Year, Make, Model, Vehicle ID No, Selling Dealer, SO Date, InServ Date, Location, Engine Size, and Fleet#.

Request/Concern

Next Appointment booked for 10/04/2017 at 12:00 PM

YOU MAY RECEIVE A SURVEY FROM US AT DUCHARMES WE WANT YOUR FEEDBACK "OUR GOAL IS TO COMPLETELY SATISFY YOU" THANK YOU FOR YOUR TIME! RETORQUE WHEELS AFTER 100 KM

Table with columns: Type, CSR#, Amount. Rows include LABOUR (\$0.00), PARTS (\$0.00), SUPPLIES (\$0.00), SUBTOTAL (\$0.00), Gst (\$0.00), and TOTAL INVOICE (\$0.00).



COMMENTS OR CONCERNS --- PLEASE CONTACT (SERVICE MANAGER).
service@ducharmemotors.com

TERMS

ALL CHARGES DUE UPON RECEIPT OF STATEMENT.

NO REFUNDS OR EXCHANGE ON STOCKED PARTS AFTER 30 DAYS OR SPECIAL ORDERS.

NO REFUNDS OR EXCHANGE ON ELECTRICAL ITEMS OR SPECIAL ORDERS.

20% HANDLING CHARGE ON ALL ACCEPTABLE RETURNS.

NO REFUNDS WITHOUT THIS INVOICE.

ALL GENUINE PARTS & ACCESSORIES ARE WARRANTED FOR 12 MONTHS UNLIMITED KMS (EXEMPTING MAINTENANCE AND WEAR AND TEAR ITEMS). INQUIRE FOR FURTHER DETAILS.

INDEBTNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ BEING ALL OR THE BALANCE OWNG FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE 2% PER MONTH MAY BE CHARGED ON OVERDUE ACCOUNTS.

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DATE

CUSTOMER SIGNATURE

G.S.T. # R101506152RT0001



Brown's Industrial Sales

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 Lloydminster, AB T9V 2S1
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Ship To: SAME AS BELOW

Invoice To: 10-077

Branch COLD LAKE			CNNYYY
Date 10/29/18	Time 07:33:23 (O)	Page 01	
Account No INT01	Phone No	Inv No P08984	
Ship Via		Purchase Order	
Tax Exempt ID No.			
		Salesperson 302	

PARTS INVOICE

ORDER#: 008819

Part#	Description	Bin	ORD	ISS	SHP	B/O	UTTTT	Price	Amount
345010	LT265/70R17 TOY	012099	1	1		RETAIL		384.72	
					1			320.60	320.60
	LT265/70R17 TOYO OC CT 121Q 10 PLY RBL								
TDS	TIRE TAX	TLR	1	1	1			4.00	4.00
	TIRE DISPOSAL SURCHARGE								
STK#: R0000059	ACC#: 50210501TIRE REPAIR					TOTAL INTERNAL			324.60

X

Received By



Brown's Industrial Sales

Highway 16 W & Range Road 20
 P.O. Box 21092 Lloyd Mall
 Lloydminster, AB T9V 2S1
 780-875-2339 • Fax: 780-875-0262

PLEASE REMIT TO:
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 Cold Lake, AB T9M 1P3
 780-826-2399 • Fax: 780-826-2390

Ship To: SAME AS BELOW

Invoice To: 10-077

Branch COLD LAKE		
Date 12/20/18	Time 17:46:32 (O)	Page 01
Account No INT01	Phone No	Inv No W05564
Ship Via	Purchase Order	
Tax Exempt ID No.		
	Salesperson 102	

SERVICE INVOICE

STK#/FLEET#		HRS	PIN/EIN	WARRANTY DATE	HRS
R0000059	10-077 F350 L-BOX	8884	1FT8W3B64EEA12067		
10-077	F350	97034			
SEGMENT# 1 C WER01 N/A		12/17/18	12/17/18		
Service Unit					
<u>CORRECTION:</u>					
SERVICE UNIT INCLUDING CHECK LIST					
CHANGE ENGINE OIL AND FILTER					
CHANGE AIR FILTER					
EHC10	ENVIRONMENT HAN	2 T		.10	.20
EHC50	ENVIRONMENT HAN	1 T		.50	.50
EHC75	ENVIRONMENT HAN	RETAIL		.75	
		1 T		.74	.74
FA1883	AIR FILTER	RETAIL		16.80	
		1 T		14.00	14.00
FL820S	OIL FILTER	RETAIL		6.60	
		1 T		5.50	5.50
PGD1680M	FRT PADS	RETAIL		83.06	
		1 T		69.22	69.22
PGD1691M	REAR BRAKE PADS	RETAIL		80.38	
		1 T		66.98	66.98
550023684	5W20 FORMULA	RETAIL		5.64	
		2 T		4.70	9.40
	FORMULA SAE 5W20 SYNTHETIC BLEND OIL				
	1 LITRE				
550045247	5W20 5 LI	RETAIL		28.50	
		1 T		23.75	23.75
				PARTS	190.29
				LABOR	187.50
50210501		SEGMENT TOTAL==>			377.79

SEGMENT# 2 C WER01 N/A 12/17/18 12/17/18

CONTINUED ON PAGE 02

TERMS AND CONDITIONS

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X

Authorized By



Brown's Industrial Sales

Highway 16 W & Range Road 20
 P.O. Box 21092 Lloyd Mall
 Lloydminster, AB T9V 2S1
 780-875-2339 • Fax: 780-875-0262

PLEASE REMIT TO:
 63214 Highway 892 • P.O. Box 1267
 Cold Lake, AB T9M 1P3
 780-826-2399 • Fax: 780-826-2390

Ship To: SAME AS BELOW

Branch COLD LAKE		
Date 12/20/18	Time 17:46:32 (O)	Page 02
Account No INT01	Phone No	Inv No W05564
Ship Via	Purchase Order	
Tax Exempt ID No.		
	Salesperson 102	

Invoice To: 10-077

SERVICE INVOICE

STK#/FLEET#		HRS	PIN/EIN	WARRANTY DATE	HRS
R0000059	10-077 F350 L-BOX	8884	1FT8W3B64EEA12067		
10-077	F350	97034			
Repairs					
<u>COMPLAINT:</u>					
1) Both front and rear brakes worn down and need to be replaced					
2) Service brakes while replacing.					
3) Spare tire winch seized?					
<u>CORRECTION:</u>					
CHANGE FRONT AND REAR BRAKE PADS. SERVICE SLIDERS.					
UN SEIZE SPARE TIRE HANGER AND CONFIRM OPERATION					
EHC50	ENVIRONMENT HAN	1 T	.50		.50
P550674	FUEL FLTR	RETAIL	6.31		
		1 T	5.26		5.26
			PARTS		5.76
			LABOR		440.00
50210501		SEGMENT TOTAL==>			445.76

SEGMENT# 3 C WER01 N/A 12/17/18 12/17/18

Tidy Tank Issues

COMPLAINT:

- 1) Replace fuel filter
- 2) Inspect and test system

CORRECTION:

REPLACE TIDY TANK FILTER AND CHECK OPERATION

50210501	LABOR	62.50
	SEGMENT TOTAL==>	62.50

***** WORK ORDER TOTALS *****
 INTERNAL CUSTOMER
 CONTINUED ON PAGE 03

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Ship To: SAME AS BELOW

Invoice To: 10-077

Branch COLD LAKE		
Date 12/20/18	Time 17:46:32 (O)	Page 03
Account No INT01	Phone No	Inv No W05564
Ship Via	Purchase Order	
Tax Exempt ID No.		
	Salesperson 102	

SERVICE INVOICE

STK#/FLEET#		HRS	PIN/EIN	WARRANTY DATE	HRS
R0000059	10-077 F350 L-BOX	8884	1FT8W3B64EEA12067		
10-077	F350	97034			
				PARTS	196.05
				LABOR	690.00
				SHOP SUPPLIES	46.12
				INTERNAL TOTAL	932.17

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Invoice To: 10-077

Branch COLD LAKE		
Date 04/23/19	Time 13:53:10 (O)	Page 01
Account No INT01	Phone No	Inv No W05939
Ship Via	Purchase Order	
Tax Exempt ID No.		
		Salesperson 102

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
R0000059	10-077	F350 L-BOX	X 1FT8W3B64EEA12067	
10-077	F350	77331		

SEGMENT# 1 C WER01 N/A 04/17/19 04/17/19

Clunk Noise

COMPLAINT:

Clunk noise in the front end from the LH side???

CORRECTION:

GW April 18/19

check the front end for clunking, the driver thought it was left

front

test drive around the shop, tight turns left and right, found

clunking on left when turning tight in 4wd

replace front axle u joint on the left side, cleared up clunking sound.

test drive on the highway found shake from the rear of the truck, got

worse on acceleration, 105 to 110 km was the most noticeable.

clean up rims and set tire pressures, much better

abs light on intermittently, scan diagnostics, found a code

for right front wheel speed erratic or missing signal,

remove the sensor and clean it up, the problem persists,

ordered wheel speed sensor. Replaced sensor cleared codes and road tested ok.

BRAB439	WHL SPEED SENSO	RETAIL	87.02	
		1 T	76.34	76.34
374	FRONT AXLE U JO	RETAIL	75.14	
		1 T	68.67	68.67

FRONT AXLE U JOINT SUPER DUTY

CONTINUED ON PAGE 02

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Invoice To: 10-077

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Date 04/23/19	Time 13:53:10 (O)	Page 02
Account No INT01	Phone No	Inv No W05939
Ship Via	Purchase Order	
Tax Exempt ID No.		
		Salesperson 102

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
R0000059	10-077	F350 L-BOX	X 1FT8W3B64EEA12067	
10-077	F350	77331		
5C3Z 3254 B		OIL SEAL KIT	RETAIL	84.79
			1 T	70.66
			PARTS	215.67
			LABOR	712.50
50210501			SEGMENT TOTAL==>	928.17

***** WORK ORDER TOTALS *****

	INTERNAL	CUSTOMER
PARTS	215.67	
LABOR	712.50	
SHOP SUPPLIES	44.62	
INTERNAL TOTAL	972.79	

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Ship To: SAME AS BELOW

Invoice To: 10-077

Branch COLD LAKE		
Date 06/25/19	Time 11:48:59 (O)	Page 01
Account No INT01	Phone No	Inv No W06168
Ship Via	Purchase Order	
Tax Exempt ID No.		
		Salesperson 102

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
R0000059	10-077	F350 L-BOX	X 1FT8W3B64EEA12067	
10-077	F350	103445		

SEGMENT# 1 C STO01 N/A 06/24/19 06/24/19

Tidy Tank Issues

COMPLAINT:

The hold-down bolts have pulled through the box

CORRECTION:

A.S June 24/19 - Drove truck inside shop, Cut plates and drilled 1/2" holes in them.
 Removed RH front strap bolt, Put plate underneath box and bolted strap down. Did the same for the LH side front strap
 (2 HRS).

	LABOR	277.50
50210501	SEGMENT TOTAL==>	277.50

SEGMENT# 2 C STO01 N/A 06/24/19 06/24/19

Check Engine Light Issues

COMPLAINT:

CEL is on

CORRECTION:

A.S June 24/19 - Code P0128 - Coolant Temperature Below Thermostat Regulating Temperature. Ordered thermostat. Installed a thermostat and ran the engine up to temp all good.

RG571	THERMOSTAT SEAL	RETAIL	11.75	
		1 T	9.79	9.79
	THERMOSTAT SEAL/GASKET FITS 2011 F 350 6			
	.2L			
RT1234	THERMOSTAT	RETAIL	25.37	
		1 T	21.14	21.14

CONTINUED ON PAGE 02

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Ship To: SAME AS BELOW

Invoice To: 10-077

Branch COLD LAKE		
Date 06/25/19	Time 11:48:59 (O)	Page 02
Account No INT01	Phone No	Inv No W06168
Ship Via	Purchase Order	
Tax Exempt ID No.		
		Salesperson 102

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
R0000059	10-077	F350 L-BOX	X 1FT8W3B64EEA12067	
10-077	F350	103445		
			PARTS	30.93
			LABOR	238.75
50210501			SEGMENT TOTAL==>	269.68

***** WORK ORDER TOTALS *****

	INTERNAL	CUSTOMER
PARTS	30.93	
LABOR	516.25	
SHOP SUPPLIES	25.81	
INTERNAL TOTAL	572.99	

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Ship To: SAME AS BELOW

Invoice To: 10-077

Branch COLD LAKE		
Date 07/10/19	Time 16:24:16 (O)	Page 01
Account No INT01	Phone No	Inv No W06199
Ship Via	Purchase Order	
Tax Exempt ID No.		
	Salesperson 102	

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
R0000059	10-077	F350 L-BOX	9376	1FT8W3B64EEA12067
10-077	F350		103922	

SEGMENT# 1 C CAL01 N/A 07/05/19 07/05/19

Window Issues

COMPLAINT:

The driver's power window will not go up

CORRECTION:

JULY 05/19 C.B, CHECKED THE DRIVERS SIDE POWER WINDOW IS NOT WORKING, REMOVED THE DOOR PANEL, TESTED THE POWER TO THE MOTOR, HAS POWER, ORDERED A NEW MOTOR.

JULY 10/19 C.B, REMOVED THE OLD WINDOW REGULATOR, WAS A LITTLE HARD TO REMOVE BECAUSE THE WINDOW WAS STUCK AT THE BOTTOM AND TWO BOTTOM BOLTS HOLDING THE WINDOW TO THE REGULATOR DON'T LINE UP WITH THE HOLES IN THE DOOR, REPLACED THE REGULATOR AND RECONNECTED THE WINDOW, REINSTALLED THE PLASTIC ON THE INSIDE OF THE DOOR AND REINSTALLED THE DOOR PANEL, TESTED THE WINDOW, BATTERY IS LOW SO HOOKED UP THE BATTERY CHARGER.

WLRA299	WINDOW MOTOR	RETAIL	192.65	
		1 T	160.54	160.54
			PARTS	160.54
			LABOR	370.00
50210501		SEGMENT TOTAL==>		530.54

***** WORK ORDER TOTALS *****

	INTERNAL	CUSTOMER
PARTS	160.54	
LABOR	370.00	
SHOP SUPPLIES	18.50	

CONTINUED ON PAGE 02

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Cold Lake, AB T9M 1P3

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Ship To: SAME AS BELOW

Invoice To: 10-077

Branch COLD LAKE		
Date 07/10/19	Time 16:24:16 (O)	Page 02
Account No INT01	Phone No	Inv No W06199
Ship Via	Purchase Order	
Tax Exempt ID No.		
	Salesperson 102	

SERVICE INVOICE

STK#/FLEET#		HRS	PIN/EIN	WARRANTY DATE	HRS
R0000059	10-077 F350 L-BOX	9376	1FT8W3B64EEA12067		
10-077	F350	103922			
INTERNAL TOTAL					549.04

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Ship To: Same as Below

Branch COLD LAKE		
Date 01/03/20	Time 15:27:29 (O)	Page 01
Account No INT01	Phone No	Inv No W06693
Ship Via	Purchase Order	
Tax Exempt ID No.		
	Salesperson 102	

Invoice To: 10-077

SERVICE INVOICE

STK#/FLEET#		HRS	PIN/EIN	WARRANTY DATE	HRS
R0000059	10-077 F350 L-BOX	9679	1FT8W3B64EEA12067		
10-077	F350	108736			

SEGMENT# 1 C WER01 N/A 12/17/19 12/17/19

Electrical Issues

COMPLAINT:

The unit is dead, no power

CORRECTION:

GW Dec17/19

vehicle battery dead, charge battery and check codes
 two codes related to TCM power and module power.
 start vehicle and test alternator, alternator fails the
 test.

continue to charge the battery for a proper test, the
 battery fails the test.

replace the alternator, replace the battery, clean battery
 connections.

retest alternator function, alternator passes the test.

repairs complete

GL8686	Alternator	RETAIL	346.94	
		1 T	304.34	304.34
665MF	65 BATTERY	RETAIL	150.95	
		1 T	125.79	125.79
		PARTS	430.13	
		LABOR	315.00	
50210501		SEGMENT TOTAL==>		745.13

SEGMENT# 2 C WER01 N/A 12/17/19 12/17/19

Inspection & Repairs

COMPLAINT:

Complete daily check sheet and repair any issues

CORRECTION:

CONTINUED ON PAGE 02

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Ship To: Same as Below

Invoice To: 10-077

Branch COLD LAKE		
Date 01/03/20	Time 15:27:29 (O)	Page 02
Account No INT01	Phone No	Inv No W06693
Ship Via	Purchase Order	
Tax Exempt ID No.		
	Salesperson 102	

SERVICE INVOICE

STK#/FLEET#		HRS	PIN/EIN	WARRANTY DATE	HRS
R0000059	10-077 F350 L-BOX	9679	1FT8W3B64EEA12067		
10-077	F350	108736			
GW Dec 17/19					
complete daily driver checklist.					
change right reverse light bulb					
service tpms light on, reset tire pressures and complete					
tpms re-learn.					
relearn will not pass, no sensor in the right rear wheel.					
				LABOR	162.50
50210501				SEGMENT TOTAL==>	162.50

***** WORK ORDER TOTALS *****		
	INTERNAL	CUSTOMER
PARTS	430.13	
LABOR	477.50	
SHOP SUPPLIES	23.87	
INTERNAL TOTAL	931.50	

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Ship To: Same as Below

Invoice To: 10-077

Branch COLD LAKE		
Date 03/30/20	Time 16:46:40 (O)	Page 01
Account No INT01	Phone No	Inv No W06962
Ship Via	Purchase Order	
Tax Exempt ID No.		
		Salesperson 102

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
R0000059 10-077 F350 L-BOX		X 1FT8W3B64EEA12067		
10-077 F350	108736			

SEGMENT# 1 C WER01 N/A 03/27/20 03/27/20 3.00 HRS

Service Unit

COMPLAINT:

Service the unit and fill out both check sheets

CORRECTION:

GW Mar 27/20

Service unit as per checklist

Change engine oil and filter

Check and top up all necessary fluids, including windshield washer fluids.

Check air filter.

Fill out driver daily checklist and update service sticker.

Reset engine oil life.

Replace both front park lamp bulbs, includes removing the grille and headlamps.

Change tidy tank filter and check operation .

EHC10	ENVIRONMENT HAN	2 T	.10	.20
EHC50	ENVIRONMENT HAN	2 T	.50	1.00
EHC75	ENV HANDLING CH	RETAIL	.75	
		1 T	.74	.74
FL820S	OIL FILTER	RETAIL	6.60	
		1 T	5.50	5.50
P550674	FUEL FILTER	RETAIL	6.55	
		1 T	5.46	5.46
15-215	WINDSHIELD WASH	RETAIL	3.43	
		1 T	2.86	2.86

550045247	WINDSHIELD WASHER FLUID -35 C			
	5W20 5 LI	RETAIL	23.63	

CONTINUED ON PAGE 02

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Branch COLD LAKE		
Date 03/30/20	Time 16:46:40 (O)	Page 02
Account No INT01	Phone No	Inv No W06962
Ship Via	Purchase Order	
Tax Exempt ID No.		
		Salesperson 102

SERVICE INVOICE

STK#/FLEET#	HRS	PIN/EIN	WARRANTY DATE	HRS
R0000059 10-077 F350 L-BOX		X 1FT8W3B64EEA12067		
10-077 F350	108736			
550049470	5W20	1LITRE	1 T 19.69	19.69
			RETAIL 4.69	
			2 T 3.91	7.82
			PARTS 43.27	
			LABOR 418.75	
50210501			SEGMENT TOTAL==>	462.02

SEGMENT# 2 C WER01 N/A 03/27/20 03/27/20

Tailgate Protector

COMPLAINT:

Install tailgate protector

CORRECTION:

GW Mar 27/20

Installed tailgate protector.

50210501

LABOR	100.00
SEGMENT TOTAL==>	100.00

***** WORK ORDER TOTALS *****

	INTERNAL	CUSTOMER
PARTS	43.27	
LABOR	518.75	
SHOP SUPPLIES	25.93	
INTERNAL TOTAL	587.95	

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